Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	NVS5005ADA	A. BUILDING _____ B. WING _____	04/15/2010

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HELP OF SOUTHERN NEVADA	1417 LAS VEGAS BLVD N LAS VEGAS, NV 89101

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D 000	Initial Comment The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws. This Statement of Deficiencies was generated as a result of the State Licensure survey conducted at your facility on 4/15/10. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for eight residential program beds for the treatment of abuse of alcohol and drugs. The census at the time of the survey was Eight. Eight resident files and twelve employee files were reviewed. One discharged resident file was reviewed.	D 000	5/11/10 APOC JB	
D 041 SS=B	NAC 449.102 Inventory of client's belongings If a facility holds or stores a client's belongings, there must be an inventory of the belongings on admission, made a part of the client's record, and updated as needed. These belongings must be returned to the client upon his exit. This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility failed to take an inventory of belongings on admission for 2 of 8 residents (Resident #1 and #2). Severity: 1 Scope: 2	D 041	D041 ✓ JB 5/11/10 A. The clothing inventory Form has been placed in all intake packets and will be completed During initial client intake. B. Case Manager will ensure client clothing inventory is complete when assigned to clients. Attachment 1 & 2 C. 4-16-10	

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

RECEIVED 5/10/10

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D 089	Continued From page 1	D 089	D089 ✓	
D 089 SS=A	NAC 449.114(9)(a) Employees 9. A personnel record must be maintained for each employee. The record must contain: (a) The employment application This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility failed to obtain an employment application for 1 of 12 employees (Employee #1). Severity: 1 Scope: 1	D 089	A. Employment Applications will be obtained For all Future employees hired. B. Employee records will be reviewed by the Human Resource Director Every 6 months to ensure compliance Attachment 3 C. 4-16-10	5/11/10
D 090 SS=C	NAC 449.114(9)(b) Employees 9. A personnel record must be maintained for each employee. The record must contain: (b) Letters of recommendation This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility did not obtain letters of recommendation for 9 of 12 employees (Employee #1, #2, #3, #4, #6, #8, #9, #10, and #11). Severity: 1 Scope: 3	D 090	D090 ✓ A. Letters of recommendation will be obtained for all Future employees hired B. Employee records will be reviewed every 6 months to ensure compliance. C. 4-16-10	5/11/10
D 091 SS=A	NAC 449.114(9)(c) Employees 9. A personnel record must be maintained for each employee. The record must contain: (c) Reference investigation records This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility failed to conduct a reference investigation on 2 of	D 091	D091 ✓ A. Human Resources will verify references For all employees prior to being hired. References will be Documented and placed in employee File B. Employee records will be reviewed by the human resource Director every 6 months For compliance C. 4-16-10 Attachment 4+5	5/11/10

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D 091	Continued From page 2 12 employees (Employee #2 and #9). Severity: 1 Scope: 1	D 091		
D 093 SS=A	NAC 449.114(9)(e) Employees 9. A personnel record must be maintained for each employee. The record must contain: (e) Documentation of attendance at the orientation session for new employees; This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility failed to provide documentation of completed orientation for 1 of 12 employees (Employee #11). Severity: 1 Scope: 1	D 093	D093 ✓ A. All employees will sign off that they attended orientation. B. Employee records will be reviewed every 6 months for compliance. C. Attachment 6 was in employee file on Date of Survey D. 3-17-10	KB 5/11/10
D 094 SS=A	NAC 449.114(9)(f) Employees 9. A personnel record must be maintained for each employee. The record must contain: (f) Job performance evaluations; This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility did not perform a job performance evaluation on 2 of 12 employees (Employee #3 and #8). Severity: 1 Scope: 1	D 094 ✓	D094 A. Job performance Evaluations will be performed Annually for each employee by the Program Director. The CEO will complete Annual Evaluation for the program Director. B. Employee records will be reviewed every 6 month for compliance. C. Employe 3 & 8 Job performance Evaluations are complete. attachment 7 & 8 D. 5-4-10	KB 5/11/10
D 100 SS=F	NAC 449.117 Physical Examinations All persons employed in a facility must have documentation showing that they are in compliance with any applicable provisions of	D 100	D100 ✓ A. TB Skin tests will be Done prior to employment and Annually there after.	KB 5/11/10

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D 100	Continued From page 3 chapter 441A of NAC concerning tuberculosis. This Regulation is not met as evidenced by: NAC 441A.375 Medical facilities, facilities for the dependent and homes for individual residential care: Management of cases and suspected cases; surveillance and testing of employees; counseling and preventive treatment. (NRS 441A.120) 1. A case having tuberculosis or suspected case considered to have tuberculosis in a medical facility or a facility for the dependent must be managed in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 2. A medical facility, a facility for the dependent or a home for individual residential care shall maintain surveillance of employees of the facility or home for tuberculosis and tuberculosis infection. The surveillance of employees must be conducted in accordance with the recommendations of the Centers for Disease Control and Prevention for preventing the transmission of tuberculosis in facilities providing health care set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 3. Before initial employment, a person employed in a medical facility, a facility for the dependent or a home for individual residential care shall have a: (a) Physical examination or certification from a licensed physician that the person is in a state of good health, is free from active tuberculosis and any other communicable disease in a contagious stage; and	D 100	B. Employee records will be reviewed every 6 month for Compliance. C. Employee 1 obtained 1st + 2nd step ✓ and results are attached Attachment 9 4-29-10 D. Employee 2 had positive TB results and had Chest Xray. Annual Symptom Check was completed. Attachment 10 4-29-10 E. Employee 3 had positive TB results and had Chest xray. Annual Symptom Check was completed Attachment 11 4-29-10 F. Employee 4 had positive TB results ✓ and had Chest xray. Annual Symptom Check was completed. Attachment 12 4-29-10 G. Employee 5 obtained 1st + 2nd step ✓ and results are attached. Attachment 13 4-29-10 H. Employee 6 obtained 1st + 2nd step ✓ results are attached. Attachment 14 4-29-10 I. Employee 7 resigned befor 2 step ✓ was completed Resignation letter attached. Attachment 15 4-26-10	

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D 100	Continued From page 4 (b) Tuberculosis screening test within the preceding 12 months, including persons with a history of bacillus Calmette-Guerin (BCG) vaccination. If the employee has only completed the first step of a 2-step Mantoux tuberculin skin test within the preceding 12 months, then the second step of the 2-step Mantoux tuberculin skin test or other single-step tuberculosis screening test must be administered. A single annual tuberculosis screening test must be administered thereafter, unless the medical director of the facility or his designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 4. An employee with a documented history of a positive tuberculosis screening test is exempt from screening with skin tests or chest radiographs unless he develops symptoms suggestive of tuberculosis. 5. A person who demonstrates a positive tuberculosis screening test administered pursuant to subsection 3 shall submit to a chest radiograph and medical evaluation for active tuberculosis. 6. Counseling and preventive treatment must be offered to a person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200. 7. A medical facility shall maintain surveillance of employees for the development of pulmonary symptoms. A person with a history of tuberculosis or a positive tuberculosis screening test shall	D 100	J. Employee 8 obtained positive 1st step result and was sent for X-ray. Attachment 16, 17, 18, 19 5-6-10 K. Employee 9 obtained 1st + 2nd step and results are attached. Attachment 20 4-30-10 L. Employee 10 had positive TB results and had chest X-ray. Annual symptom check was completed. Attachment 21 4-28-10 M. Employee 11 obtained 1st + 2nd step and results are attached. Attachment 22 4-30-10 N. Employee 12 had positive TB Results and had chest X-ray. Annual Symptom check was completed. Attachment 23 4-29-10 D 100 A. All employees will obtain Pre-employment physical prior to being hired. B. Human resource Director will review files every 6 months for compliance. C. Employee 1 obtained physical Attachment 24 4-26-10	

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D 100	Continued From page 5 report promptly to the infection control specialist, if any, or to the director or other person in charge of the medical facility if the medical facility has not designated an infection control specialist, when any pulmonary symptoms develop. If symptoms of tuberculosis are present, the employee shall be evaluated for tuberculosis. (Added to NAC by Bd. of Health, eff. 1-24-92; A by R084-06, 7-14-2006) Based on record review on 4/15/10, the facility did not ensure that 11 of 12 employees met the requirements of NAC 441A.375 concerning tuberculosis (TB) (Employee #1, #2, #3, #9 and #11 failed to have evidence of a pre-employment physical. Employee #1, #2, #5, #6, #7, #8, #9, #10, #11 and #12 failed provide evidence of tuberculosis.) Severity: 2 Scope: 3	D 100	D. Employee 2 employment physical was in the File. Attachment 25 10-30-08 E. Employee 3 employment physical was in the File. Attachment 26 11-14-08 F. Employee 9 obtained physical Attachment 27 4-22-10 G. Employee 11 obtained physical Attachment 28 4-29-10	
D 168 SS=E	NAC 449.135(6) Safety from fire 6. A facility must conduct fire drills at least monthly and a written record of each drill conducted must be retained in the facility for not less than 12 months after the drill is conducted. This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility failed to ensure that fire drills were conducted monthly during the past 6 of 12 months (October, November and December of 2009; January, February and March of 2010). Severity: 2 Scope: 2	D 168	D168 A. Fire Drills will be conducted monthly and documented. 5/11/10 B. Program Director will check Fire Drill log monthly to ensure compliance. C. Fire Drills were conducted in April and may. Attachments 29, 30, 31, 32 5-9-10	

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D 215	Continued From page 6	D 215	D215 ✓	
D 215 SS=D	NAC 449.141(7) Health Services 7. There must be one staff person in the facility who is capable of providing cardiopulmonary resuscitation at all times. Staff members providing cardiopulmonary resuscitation must be qualified by the American Red Cross or another recognized agency. This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility did not ensure that 1 of 6 assistant resident managers (or caregivers) had evidence of cardiopulmonary resuscitation training (CPR) (Employee #11). Severity: 2 Scope: 1	D 215	A. All staff will be qualified in CPR by the American Red Cross. B. Human resource Director will review employee file every 6 months for compliance. C. Program Director will schedule CPR renewel as needed. D. Employee 11 and 1 are Completing CPR on 5-15-10. Verification is Attached. Attachment 33, 34 5-15-10	5/11/10
D 216 SS=D	NAC 449.141(8) Health Services 8. Clients of residential programs must undergo a tuberculin skin test that meets the requirements specified in chapter 441A of NAC. This Regulation is not met as evidenced by: NAC 441A.380 Admission of persons to certain medical facilities, facilities for the dependent or homes for individual residential care: Testing; respiratory isolation; medical treatment; counseling and preventive treatment; documentation. (NRS 441A.120). 1. Except as otherwise provided in this section, before admitting a person to a medical facility for extended care, skilled nursing or intermediate care, the staff of the facility shall ensure that a chest radiograph of the person has been taken within 30 days preceding admission to the facility.	D 216	D216 ✓ A. TB skin tests will be performed within 5 Days of client admittance. Documentation will be placed in Client File. B. Client records will be reviewed by Program manager monthly to ensure Compliance. C. Resident 6 had a TB test During a prior stay. Documentation was pulled and copied From that file. Attachment 35 12-8-09	5/10/10

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D 216	Continued From page 7 2. Except as otherwise provided in this section, the staff of a facility for the dependent, a home for individual residential care or a medical facility for extended care, skilled nursing or intermediate care shall: (a) Before admitting a person to the facility or home, determine if the person: (1) Has had a cough for more than 3 weeks; (2) Has a cough which is productive; (3) Has blood in his sputum; (4) Has a fever which is not associated with a cold, flu or other apparent illness; (5) Is experiencing night sweats; (6) Is experiencing unexplained weight loss; or (7) Has been in close contact with a person who has active tuberculosis. (b) Within 24 hours after a person, including a person with a history of bacillus Calmette-Guerin (BCG) vaccination, is admitted to the facility or home, ensure that the person has a tuberculosis screening test, unless there is not a person qualified to administer the test in the facility or home when the patient is admitted. If there is not a person qualified to administer the test in the facility or home when the person is admitted, the staff of the facility or home shall ensure that the test is performed within 24 hours after a qualified person arrives at the facility or home or within 5 days after the patient is admitted, whichever is sooner. (c) If the person has only completed the first step of a two-step Mantoux tuberculin skin test within the 12 months preceding admission, ensure that the person has a second two-step Mantoux tuberculin skin test or other single-step tuberculosis screening test. After a person has had an initial tuberculosis screening test, the facility or home shall ensure that the person has a single tuberculosis screening test annually thereafter, unless the medical director or his	D 216	D. Client Discharged prior to getting TB test Done.	

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D 216	Continued From page 8	D 216		

designee or another licensed physician determines that the risk of exposure is appropriate for a lesser frequency of testing and documents that determination. The risk of exposure and corresponding frequency of examination must be determined by following the guidelines as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200.

3. A person with a documented history of a positive tuberculosis screening test is exempt from skin testing and routine annual chest radiographs, but the staff of the facility or home shall ensure that the person is evaluated at least annually for the presence or absence of symptoms of tuberculosis.

4. If the staff of the facility or home determines that a person has had a cough for more than 3 weeks and that he has one or more of the other symptoms described in paragraph (a) of subsection 2, the person may be admitted to the facility or home if the staff keeps the person in respiratory isolation in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200 until a health care provider determines whether the person has active tuberculosis. If the staff is not able to keep the person in respiratory isolation, the staff shall not admit the person until a health care provider determines that the person does not have active tuberculosis.

5. If a test or evaluation indicates that a person has suspected or active tuberculosis, the staff of the facility or home shall not admit the person to the facility or home or, if he has already been admitted, shall not allow the person to remain in the facility or home, unless the facility or home keeps the person in respiratory isolation. The person must be kept in respiratory isolation until a health care provider determines that the person

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D 216	Continued From page 9 does not have active tuberculosis or certifies that, although the person has active tuberculosis, he is no longer infectious. A health care provider shall not certify that a person with active tuberculosis is not infectious unless the health care provider has obtained not less than three consecutive negative sputum AFB smears which were collected on separate days. 6. If a test indicates that a person who has been or will be admitted to a facility or home has active tuberculosis, the staff of the facility or home shall ensure that the person is treated for the disease in accordance with the recommendations of the Centers for Disease Control and Prevention for the counseling of, and effective treatment for, a person having active tuberculosis. The recommendations are set forth in the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (g) of subsection 1 of NAC 441A.200. The staff of the facility or home shall ensure that counseling and preventive treatment are offered to each person with a positive tuberculosis screening test in accordance with the guidelines of the Centers for Disease Control and Prevention as adopted by reference in paragraph (h) of subsection 1 of NAC 441A.200. 8. The staff of the facility or home shall ensure that any action carried out pursuant to this section and the results thereof are documented in the person ' s medical record. (Added to NAC by Bd. of Health, eff. 1-24-92; A 3-28-96; R084-06, 7-14-2006) Based on record review on 4/15/10, the facility did not ensure that 1 of 8 residents met the requirements of NAC 441A.380 concerning tuberculosis (TB) (Resident #6). Severity: 2 Scope: 1	D 216		

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D 217 SS=E	NAC 449.141(9) Health Services 9. Each facility shall maintain and have readily available first-aid supplies. Staff members shall have evidence that they have received training on the use of first-aid supplies. This Regulation is not met as evidenced by: Based on record review on 4/15/10, the facility did not ensure that 2 of 6 assistant resident managers (or caregivers) had evidence of first aid training (Employee #11 and #12). Severity: 2 Scope: 2	D 217	D217 ✓ A. All Staff will be 1st Aid certified by the American Red Cross. B. Human resource Director will Check employee Files every 6 months to ensure compliance. C. Program Director will schedule 1st Aid renewal as needed. D. Employee 11 is scheduled to take 1st Aid Class on 5-15-10. Attachment 36 5-15-10 E. Employee 12 is certified in 1st Aid. Documentation was in File. Attachment 37 11-10-08 F. Employee 1 is scheduled to take 1st Aid Class on 5-15-10. Attachment 38 5-15-10	5/11/10